



Privacy Policy

Effective Date: July 18, 2026

Last Updated: July 18, 2026

Redz Arts and Services LLC (“Redz Arts,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy explains how we collect, use, share, and protect information when you visit www.redzarts.com, purchase our products, join our email list, submit an inquiry, or book one of our services.

By using our website, you acknowledge the practices described in this Privacy Policy.

1. Information We Collect

Depending on how you interact with our website, we may collect:

- Your name, email address, telephone number, and mailing address
- Billing, shipping, and order information
- Information submitted through contact, inquiry, registration, or booking forms
- Details about the art programs, workshops, parties, or services you are interested in
- Email preferences when you join our “Let’s Be Friends” mailing list
- Reviews, testimonials, comments, or other information you voluntarily submit
- Technical information, including your IP address, browser type, device information, referring pages, and website activity
- Cookie and analytics information used to understand and improve website performance

Payments may be processed by Wix or another third-party payment provider. Redz Arts does not directly store complete credit or debit card numbers.

2. How We Use Your Information

We may use the information we collect to:

- Process purchases, payments, deliveries, and returns
- Respond to questions and service inquiries
- Schedule and manage workshops, art programs, private events, and other services
- Send order confirmations, booking updates, and customer-service messages
- Send newsletters, promotions, creative resources, and business updates when you have agreed to receive them
- Personalize and improve our website, products, programs, and customer experience
- Maintain business records and fulfill accounting, tax, legal, and security obligations
- Detect fraud, misuse, or other activity that could affect our customers or website
- Enforce our policies and protect our legal rights

You may unsubscribe from marketing emails at any time by selecting the unsubscribe link included in the email. You may still receive necessary transactional messages concerning an order, inquiry, or booking.



3. How We Share Information

We may share information with trusted service providers when necessary to operate our business, including:

- Wix, which hosts and supports our website
- Payment processors
- Email marketing and customer-communication providers
- Shipping and delivery providers
- Scheduling and booking platforms
- Website analytics, advertising, and security providers
- Accountants, attorneys, insurers, or other professional advisers

These providers may process information according to their own privacy policies and the services they provide to us.

We may also disclose information when required by law, in response to a valid legal request, to protect the safety or rights of Redz Arts or others, or in connection with a sale, merger, restructuring, or transfer of the business.

Redz Arts does not sell personal information for money.

4. Cookies and Website Analytics

Our website and its service providers may use cookies and similar technologies. Cookies help the website function, remember visitor preferences, understand website traffic, support security, and measure marketing performance.

You can manage cookies through your browser settings and, where available, the cookie-consent banner on our website. Disabling certain cookies may affect how some parts of the website work.

Wix advises site owners to disclose the types of cookies used and offers a Privacy Center for managing cookie notices and visitor data requests.

5. Children's Privacy

Redz Arts provides art products and programs that may be enjoyed by children, but this website is intended for adults, parents, guardians, educators, and organizational representatives.

Children under 13 should not submit personal information, make purchases, create accounts, join our mailing list, or complete booking forms without the involvement and permission of a parent or legal guardian.

We do not knowingly collect personal information online directly from children under 13. If you believe a child has submitted personal information without appropriate permission, please contact us so we can review and delete it when required.

Federal law imposes additional requirements on certain websites that collect personal information from children under 13.



6. Photographs and Program Media

Participation in an in-person program does not automatically grant Redz Arts permission to use a participant's recognizable photograph or video for promotional purposes. When appropriate, photography or media permission will be addressed through a separate registration form, contract, release, or event notice.

Please contact us if you have questions about photographs or recordings associated with a Redz Arts event.

7. Data Security

We use reasonable administrative, technical, and organizational safeguards designed to protect personal information. However, no website, electronic transmission, or storage system can be guaranteed to be completely secure.

Customers are responsible for protecting any account passwords and notifying us if they believe their information or account has been compromised.

8. Data Retention

We retain personal information only for as long as reasonably necessary to fulfill the purposes described in this policy, maintain business and transaction records, resolve disputes, enforce agreements, and satisfy legal, accounting, and tax requirements. Retention periods may vary depending on the type of information and why it was collected.

9. Your Choices and Privacy Requests

Depending on your location and applicable law, you may have the right to request that we:

- Confirm whether we hold personal information about you
- Provide access to certain information
- Correct inaccurate information
- Delete eligible information
- Stop sending marketing communications
- To make a request, email us at [insert business email address]. We may need to verify your identity before completing a request. Some information may need to be retained when required by law or for legitimate business purposes.
- 10. Third-Party Links
- Our website may contain links to YouTube, Instagram, Facebook, booking services, payment providers, or other third-party websites. We do not control those parties' privacy or security practices. Review their policies before providing personal information.
- 11. Visitors Outside the United States
- Redz Arts is based in New York, United States. If you visit the website from another country, your information may be processed in the United States or other locations where our service providers operate.

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Redz Arts is based in New York, United States. If you visit the website from another country, your information may be processed in the United States or other locations where our service providers operate.

12. Changes to This Policy

We may revise this Privacy Policy when our services, website practices, or legal obligations change. The updated version will be posted on this page with a revised "Last Updated" date.

13. Contact Us

For questions or privacy requests, contact:

Redz Arts and Services LLC

Website: www.redzarts.com

Email: INFO@CLAUDINECOX.COM / CLAUDINE@REDZARTS.COM

Mailing address: 75 FIELDSTONE LANE, VALLEY STREAM, NY 11581

New York, United States